

Terms & Conditions

Please read terms and conditions:

1. Your quotation is valid for 15 working days only, however we cannot control price increases from our suppliers, please check if your quote is still valid if it exceeds this time period.
2. On approval of quotations please sign and email, fax or hand us the original copy of quote.
3. The orders will be accepted and processed only on signing this agreement.

Payment terms and conditions are as follow:

4. On approval of quotation 50% deposit is required of total amount
5. Before delivery of goods a further 30% of total amount is required
6. On the day of installation and signing off the project the last 20% of total amount is required
7. The responsibility is on the client to inspect the finished installation with the installers to ensure that the client is satisfied with the supplied products and the installed work.
8. Natural materials are subject to variation of colour and veining, we cannot guarantee that the product made out of natural material will be an exact matching to sample that was provided.



9. All plumbing and electrical work needs to be completed before installation will commence.
10. The client / builder / project manager on site must indicate with a marker on all walls where water pipes and electrical conduits are prior to installation. Kojabu interior & lifestyle cannot be held liable for any damaged water pipes and/or electrical conduits during the installation process.
11. Any additional work or materials that may be required as a result of the walls not being solid, plumb and square and/or floors being out of level shall be for the account of the client.
12. Designs remain the intellectual property of Kojabu interior & lifestyle. If you should not accept this quote, you are required to return said designs to us and may not make any form of copy available to any 3rd party.
13. If the client should require additional work after accepting this quotation, further quotation/s will be presented and agreed upon.
14. This will in no way affect any of the Terms and Conditions agreed upon in this quotation.
15. Date of installation could be effected by the availability of stock and / or delay from our suppliers and the final installation date will depend on the lead time of our suppliers.
16. Leading time on furniture and curtains will be around 6-8 weeks, it will also depend on the lead of our suppliers and it may vary.
17. The preferred installation date, specified by the client below, is not a material term of this agreement and it is agreed that this only states the client's wish in terms of when installation should ideally take place.
18. Kojabu interior & lifestyle reserves the right to uplift or remove all goods reflected in the quotation if our terms and conditions are not met.

